

**21/07/2008 : Safe and hassle-free**

By PAUL CHOO (Source - thestar.com.my)

**Renewing the road tax online has received encouraging response from the public, says JPJ Deputy D-G.**

CHANGE your mindset towards Information and Communications Technology (ICT). This is what JPJ Deputy Director-General Datuk Solah Mat Hassan (*pic*) wants Malaysians to do.



He lamented that many Malaysians were still doubtful of trying out E-payment via the government portal, probably out of fear that it was unsafe and that personal particulars might be compromised.

Solah however said he was happy to note that Malaysians were responding well towards the online road tax renewal introduced since April 17.

He said as of June 30, a total of 5,166 online road tax transactions have been recorded, with a total collection of RM800,000.

"This is a very promising figure, but we want to improve on this.

"We want the people to change their perception and fully utilise the facility for their convenience," said Solah.

"Let me assure the public that any transaction with government portals are completely safe. Three levels of security checks are undertaken by the Malaysian Administrative Modernisation and Management Planning Unit (MAMPU) for every transaction, and this is then checked against the Road Transport Department's (JPJ) records."

He said that identity theft (via divulging credit card details) and misappropriation of personal information submitted on the websites should not be any cause for concern.

Judging by the trend of ICT, Solah was confident that in due time the number of people renewing their road tax online would increase significantly.



Fast and easy: A motorist renewing her road tax by using the JPJ Kiosk in MidValley.

"We are in the ICT age now, and what previously took hours to complete is now accessible via a simple click of the mouse.

"Considering that the country has close to 17 million vehicles, it should come as no surprise that manual transactions, although still available, should be passé," he said.

On April 17, the Government launched an online road tax renewal system under the moniker of MyEg (<http://www.myeg.com.my>), promising fast and efficient renewals without the hassle of enduring queues at JPJ or post offices via a few simple steps (*refer to graphic*).

And for a small fee, (RM6 for Klang Valley, RM8 outside Klang Valley and RM10 for Sabah and Sarawak) the renewed road tax would be delivered at your door step the next day depending on the location.

The service is in line with efforts by MAMPU to actively promote the use of e-Government among the public.

Many would also remember local artiste Maya Karin lending her star appeal during the product's launch, in addition to her sizzling red catsuit in the MyEg advertisements.

## WAYS TO RENEW ROAD TAX

### Road Tax Renewal via Internet

- Log on to [www.myeg.com.my](http://www.myeg.com.my)
- Click on "Renew Road Tax"
- Key in required information in "Owner & Vehicle Information" and "Delivery Information"
- Key in graphic code displayed in box
- Click "Proceed"
- Information will be sent to JPJ for verification
- Choose mode of payment and complete transaction

### Road Tax Renewal via Kiosk

- Click on "Renew Road Tax"
- Insert MyKad and place thumb on biometric scanner to verify identity
- Key in required information
- Key in graphic code displayed in box
- Information will be sent to JPJ for verification
- Choose mode of payment
- Print road tax disc and complete transaction

*For more information  
call 03-7801 8888*

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Solah said other than opting for online payment of road tax, motorists could also visit the various kiosks which had been set up at malls and also at relevant auto finance centres.

A total of 70 kiosks are expected to be set up nationwide by end of this year.

"All these facilities which have been put in place are for the convenience of motorists who can save time and money," Solah said.

He said JPJ would also be launching an SMS alert service soon to remind motorists on the expiry of their road tax.

The service, a collaboration between JPJ and MAMPU will be launched on July 31.

Those interested in subscribing to the service would have to register with e-KL through the <http://www.ekl.gov.my/>.

Details of the service would be revealed during the launch.